

706

Seating Group



Terms of guarantee

What is the duration of the guarantee?

The duration of the guarantee is **5 years (standard)**, **10 years (optional)** or **15 years (Sit And Move)** commencing from the day of delivery with daily use of the chairs of 8 hours a day. If the chair is used very intense, the guaranteed term will be shortened in proportion.

What is covered by this guarantee?

This guarantee covers material and construction defects in these parts:

- frame
- moving parts (seat and back fabric not included)

What is not covered by the warranty?

This warranty does not apply if the product has been stored or assembled incorrectly, used incorrect or improper, adjusted or cleaned improperly or with improper cleaning products. This warranty does not cover normal wear and tear, scratches or damage caused by impacts or accidents. This warranty does not apply if the office chair is used outdoors or is placed in a humid environment such as a bathroom. This warranty does not cover incidental or consequential damages.

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- The guarantee does not cover normal wear and tear to fabric, gas lift and castors.
 - 706 Online B.V. will supply parts for free to solve service issues.
 - 706 Online B.V. does not give guarantee on materials provided by the customer.
 - At complaints we ask for the following: Damage description, model number, order number, and digital photo
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